

U.S. Embassy Santo Domingo Medical Evacuation and Air Ambulance Information

Medical treatment in the Dominican Republic's private hospitals is generally reliable, though cost and quality vary substantially.

If you decide to contact a medical evacuation and/or air ambulance provider about transportation to the United State please make sure to provide the exact location of the patient in the Dominican Republic as well as the final destination in the U.S. or elsewhere.

If you decide on medical evacuation to the U.S., you must make advance arrangements for a U.S. hospital to receive the individual being evacuated. Please be aware that the U.S. receiving doctor will wish to speak to the local doctor in the Dominican Republic treating the patient; and that the patient cannot be moved until the attending physician(s) allow the patient to be transferred; and an airline or medevac company agrees to facilitate the patient's travel.

The arranger or the patient is responsible for all costs of medevac services. Costs are sometimes covered by private medical insurance or travelers insurance purchased before a trip. Payment in part or in full may be required in advance, so contacting insurance or other sources of funds should be undertaken early in the process as the costs are substantial. Some premium credit card companies (AmEx, Citibank, etc.) have emergency medical assistance available for certain members.

The least expensive way to medically evacuate a U.S. citizen is via a commercial air carrier. The patient, a family member, or doctor should contact the airline directly to explain the situation, and ask what information they need.

If commercial carriers are not available or cannot provide the services required due to the urgency of travel or severity of the medical condition, you or the patient can contact an air ambulance service. A list of air ambulance services appears below.

Medical Evacuation Service Providers

ProMed (Ground ambulance; Dominican Republic only)

809-412-5555

<https://www.promed.com.do/>

They operate in Santo Domingo, Santiago, Puerto Plata and La Romana. Full payment required at the time of transport.

AEROambulancias (within the Dominican Republic only)

809-826-4100 / 809-426-4666 / 829-933-4666 / Toll free from the interior: +1 (809) 200.4100

www.aeroambulancia.com

www.helidosa.com

Able American Jets

844-225-3538

<http://www.ableamericanjets.com/worldwide-flight-services/air-ambulance-services/>

info@ableamericanjets.com

AeroCare

800-823-1911 / 630-466-0900

<https://www.aerocare.com/contact> sales@aerocare.com

AirMD / MedTransport Center

727-530-7972 / 800-282-6878 / 727-530-7972

<http://www.airmd.net/>

Mt.Sinai Medical Center International Services

305-674-2150 | 1-877-674-2774

<https://www.msmc.com/international-patient-center/> internationalcenter@msmc.com

This Miami hospital has an international patient department that includes air ambulance assistance.

Nicklaus Children's Hospital LifeFlight

Hospital Main Numbers: 305-666-6511 | Toll Free: 800-432-6837

<https://www.nicklauschildrens.org/medical-services/pediatric-cardiology/programs/lifeflight>

To reach LifeFlight or to request a transfer to Nicklaus Children's Hospital, please call 1-888-LIFEFLT [543-3358].

REVA Air Ambulance

809-710-4762 | 809-383-1957| 809-567-1101

airambulancelinkdr@gmail.com

Based in Ft. Lauderdale this air ambulance service has a contact in the Dominican Republic:
Cristobal Perez-Siragusa, Edificio 13 Apt.230 Cond. Embajador, Ave. Sarasota, Bella Vista.